

23/06/09/10 (BPO-1) Theory

Appliance Service Technician

**Interprovincial
Qualification**

COUNSELLING INFORMATION

120 TOTAL QUESTIONS

Number of Questions

SECTION 1 OCCUPATIONAL SKILLS	11
Task 1 Uses tools and equipment.	7
Task 2 Organizes work.	4
SECTION 2 REMOVAL AND INSTALLATION PROCEDURES	7
Task 3 Prepares installation site.	2
Task 4 Handles appliance.	1
Task 5 Disconnects/reconnects appliance.	4
SECTION 3 ELECTRICAL AND ELECTRONIC SYSTEMS	30
Task 6 Diagnoses electrical and electronic components.	19
Task 7 Performs electrical and electronic repair.	11
SECTION 4 MECHANICAL SYSTEMS	20
Task 8 Diagnoses drive systems.	8
Task 9 Assesses cabinets, consoles and suspension systems.	4
Task 10 Repairs drive systems.	5
Task 11 Repairs cabinets, consoles and suspension systems.	3
SECTION 5 WATER SYSTEMS	17
Task 12 Diagnoses water systems.	11
Task 13 Repairs water systems.	6

SECTION 6 AIR SYSTEMS	11
Task 14 Diagnoses static air systems.	3
Task 15 Diagnoses forced air systems.	4
Task 16 Repairs static air systems.	1
Task 17 Repairs forced air systems.	3
SECTION 7 REFRIGERATION SYSTEMS	19
Task 18 Diagnoses refrigeration systems.	10
Task 19 Recovers refrigerant.	3
Task 20 Repairs refrigeration systems.	6
SECTION 8 GAS SYSTEMS	5
Task 21 Diagnoses gas system components and supply.	3
Task 22 Repairs gas system components.	2

TIME ALLOWED 4 HOURS

PASS MARK 70%

- This is a multiple choice type examination.
- This information is to be used for candidate counselling purposes only.